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**Reason for Policy**

The University of Oregon strives to ensure access, equity, and inclusion for information and communication technologies (ICT), e.g., including, but not limited to, information resources such as web pages, websites and databases; web- and computer-based applications allowing for interaction between software and users; services employing information technology and telecommunications equipment used to support its mission of exceptional teaching, research, and service as a comprehensive public university. As the university operates in an increasingly digital environment, equitable access for all is critical for our success. It is essential that accessibility be integrated as the university acquires, creates, uses and publishes information and communication technologies. With these core institutional values, this policy and its accompanying procedures establish standards and expectations in alignment with nationally recognized best practices and applicable law, including Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990, as amended.

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**Entities Affected by this Policy**

All those engaged with producing or using UO communication and information technologies.

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**Web Site Address for this Policy**

<https://policies.uoregon.edu/vol-4-finance-administration-infrastructure/ch-6-information-technology/information-and>

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**Responsible Office**

For questions about this policy, please contact Information Services at [CIO@uoregon.edu](mailto:CIO@uoregon.edu).

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**Enactment & Revision History**

December 12, 2025 – Policy revisions approved by the university president.

July 9, 2019 – Effective date

July 2, 2019 – Approved as a new policy by the university president.

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**Policy**

All University of Oregon web pages and other information and communication technologies (ICT) should be made accessible to the widest range of users, including those with disabilities, as described in more detail in the procedures accompanying this policy. A person with a disability is

afforded the opportunity to acquire the same information, engage in the same interactions, and enjoy the same services as a person without a disability, and must be able to obtain the information as fully, equally and independently as a person without a disability. Unless an exemption is approved by the University President or their designee, all colleges, departments, offices and entities of the University will create, update, and disseminate ICT by making it consistent with the prevailing national access standards as set forth in the procedures that accompany this policy.

This is a rolling adoption, with certain ICT prioritized over others.

The University President or their designee, will define and oversee an inter-departmental Information and Communication Technologies Accessibility Committee (ICT Accessibility Committee) to provide guidance on the implementation, maintenance and enforcement of procedures, procurement processes, and accessibility guidelines covering the University of Oregon digital environment to ensure that the university is fulfilling its commitment to accessibility for all and complying with applicable law. This digital environment includes, but is not limited to, web-based and native applications, media productions and presentations, and other emerging hard- and software technologies. Procedures, resources, and exemption criteria shall be reviewed and recommendations shall be made as necessary on an as-needed basis by the ICT Accessibility Committee.

While the President's designee, in consultation with the ICT Accessibility Committee, is responsible for the creation and periodic revision of these evolving guidelines, it is incumbent upon those who create, procure, maintain, or are otherwise responsible for university ICT to ensure the accessibility of the technology and associated content. This obligation is ongoing and will require regular monitoring and evaluation as described in more detail in the procedures accompanying this policy.

The university will provide training opportunities and assistance, where appropriate.

### **Exemptions / Alternative Processes**

Requests for exemptions from accessibility requirements must be approved by the University President or their designee(s), pursuant to the procedures accompanying this policy. Exemptions will be granted when action would result in a fundamental alteration in the nature of its program or activity or undue financial and administrative burdens, as determined by the University President or their designee(s), and must be accompanied by a written statement. The determination that an undue burden or fundamental alteration would result must be based on all resources available for use. If an action would result in a fundamental alteration or undue burden, the University of Oregon will pursue other appropriate options to provide individuals with disabilities the benefits and services of the program or activity in an equally effective and

equally integrated manner, with substantially equivalent ease of use, as fully, equally and independently as individuals without disabilities.

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### **Related Resources**

Information and Communications Technology Accessibility  
Procedures: <https://is.uoregon.edu/ict-procedure>